

# Tring Contact Centre

Accredited  
**contact**  
NATIONAL ASSOCIATION OF  
CHILD CONTACT CENTRES  
Membership no. 359/3  
**A Safe Place To Meet**

## Tring Child Contact Centre Information Leaflet

### What is it?

A safe, comfortable place where children can meet one or both parents from whom they are separated.

### When is it open?

2<sup>nd</sup> and 4<sup>th</sup> Saturday each month by arrangement between 2pm and 4pm.

### What will it cost?

£25 for a referral for supported contact and £40 for a referral for enhanced contact.

### Who runs it?

Trained volunteers using a code of practice which includes confidentiality, impartiality and non-discrimination, supported by the National Association of Child Contact Centres.

### What is provided?

An opportunity for the child and non resident parent to relax and enjoy each other's company playing with toys and games provided. There is easy access for pushchairs and wheelchairs.

### Can children go out of the centre?

Yes, if it has been agreed in writing beforehand by both parents.

### How do families arrange to come?

Referrals are made through:-

- a solicitor
- a CAFCASS Officer
- a family Mediator
- a social worker
- a court order
- the Citizens Advice Bureau
- Self referrals

### Can I visit the centre before contact starts?

Yes, all families are encouraged to do this if possible. It helps if the children know where they are going to be, when they meet the other parent.

### Do I need to meet the other parent?

Not if you do not wish to. Please make sure we know in advance so that suitable arrangements can be made.

### Who can use the centre?

Children who do not have regular contact with one or both of their parents and need an impartial, safe and friendly place to be together.

Children whose parents need a 'hand-over' point can use the centre as a safe place for this to take place.

### What if I can't come?

If you find you are unable to come as arranged, please try to contact the other parent. Please also let the Centre Co-ordinator know.

Tring Child Contact Centre,  
Old Church House,  
Western Road,  
Tring,

Herts HP23 4BT

Co-ordinator: Mrs. Janet Langdon

Tel: 07826110875

E-mail: [info@tringchildcontactcentre.org.uk](mailto:info@tringchildcontactcentre.org.uk)

[www.tringchildcontactcentre.org.uk](http://www.tringchildcontactcentre.org.uk)

## Code of Conduct

- Please with your child until the other parent arrives.
- Parents are responsible for the safety and supervision of their children while at the centre.
- Arguments should be avoided as we want everybody to have a happy peaceful time.
- Any stressful negotiations should have taken place elsewhere.
- Please do not bring other members of the family or new partners unless this has been arranged with the Co-ordinator.
- Please note that the Centre has a no smoking, no drugs and no alcohol policy
- No mobile phones to be used during contact.